

TechWorks »

Quick Reference Guide for Staff

» **Training Provider:** JobWorks, Inc. d/b/a JobWorks Education and Training Systems

» **Training/Course:** TechWorks

» **Website:** www.JoinTechWorks.com

» **Upcoming Sessions:** www.trainwithjobworks.com/upcoming-sessions

» **Course Length:** 12 weeks

» **Schedule:** Monday, Wednesday, Friday 9:30 a.m.- 4:30 p.m. ET

» **Total Classroom Hours:** 252 hours (21 classroom hours per week)

» **Training Format:** Virtual with live instructor

» **CIP Code:** 111006 - Computer Support Specialist

» **O*NET Code:** 15-1232.00

» **Career Pathway:** Entry-level IT support (e.g., help desk, PC technician, etc.)

» **ETPL-Approved States and Program ID (if applicable):**

PA (#160031)	CO (#13628)	NC (#51355)	LA (#27023)	NY (N/A)	AR (N/A)
MD (#6001)	IN (#10002044)	OH (N/A)	VT (N/A)	ME (N/A)	
IA (#33083)	KY (N/A)	FL (N/A)	MT (N/A)	VA (N/A)	

» **Per Student Cost:** \$5,000

» **Additional Cost:** A laptop with a microphone and webcam is required to attend TechWorks. A laptop can be provided at an additional cost of \$500, if needed.

» **Certifications:** CompTIA IT Fundamentals; CompTIA A+ (exam vouchers included, as well as retake voucher eligibility)

» **Key Curriculum Topics:** Hardware/software, networking, security, operating systems, growth mindset, resume writing, interview preparation, and job search best practices.

» **Student Support Availability:** 1-1 tutoring, mindset coaching / confidence-building, and resource referrals

» **Career Placement Assistance:** Yes. Includes access to an employer partner network of 20+ organizations that hire entry-level IT candidates; employer guest speakers; career-readiness skills, such as resume writing; invitations to virtual job fairs; and job leads and alumni services after the program.

